Environmental Health Continuous Improvement Board: 2015 Work Plan

Purpose of the Board:

The Environmental Health Continuous Improvement Board (Board) was chartered by the Local Public Health Association (LPHA) and the Minnesota Department of Health (MDH) to fundamentally advance Minnesota's state-local partnership in Environmental Health (EH). The Board will initially work on current Food, Pools and Lodging Services (FPLS) challenges and then work more broadly to monitor and advance state-local work in EH.

Goals:

- Determine how (and when) the FPLS program evaluation assessment tool will be applied for re-evaluations
- Gather information and feedback to improve the FPLS program evaluation process
- Issue a statement about the value of state-local partnership and delegation agreements
- Establish a standing manager's meeting and develop a formal, collaborative process for policy development and roll-out
- Establish a common understanding of a quality FPLS program and develop corresponding metrics
- Clarify and improve EH communication channels
- Ensure Board effectiveness and accountability

Guiding Principles:

- Continuous Improvement
- Forward Thinking The Board will honor the past, yet focus on the future.
- Customer Focus Customers will be identified and their perspectives will be considered in Board decisions and actions.
- Inclusive Processes will be transparent, collaborative and inclusive.
- Accountable The Board will hold itself accountable for its actions.
- Partnership –The Board recognizes that environmental health in MN relies on the state-local partnership; each of the partners needs each-other. The Board will strive to serve as a model of this partnership.

2015 Meeting Dates:

- January 28th
- March 11th
- May 13th
- July 8th
- September 9th
- November 16th

Environmental Health Continuous Improvement Board Minnesota Department of Health Office of Performance Improvement P.O. Box 64975 St. Paul, MN 55164-0975 (651) 201-3880

2015 Work Plan:

Goal	Activities	Individual(s) Responsible	Timeline (tentative)	Notes/Status
Determine how (and when) the FPLS program evaluation assessment tool will be applied for re-evaluations	 Gather input from programs in need of re- evaluation and develop a draft recommendation for the Board's consideration 	Dawn/Steven	January	Complete
	 Review input and draft; mutually agree on a re-evaluation process for MDH to implement 		March EHCIB Mtg	Complete
	 Evaluate the implementation of the re- evaluation process and make changes as needed 		November EHCIB Mtg	Complete
Gather information and feedback to improve the FPLS program evaluation	Determine whether to evaluate all programs under the current process or have them be the first to use the improved process		March EHCIB Mtg	Complete
process	 Conduct an improvement initiative on the FPLS program evaluation process 		May – Dec 2015	In progress - initiated at May EHCIB Mtg
Issue a statement about the value of state-local partnership and delegation agreements	 Review and edit statement drafted in Nov 2014 		January EHCIB Mtg	Complete
	Determine communication channels/methods for distributing the statement		January EHCIB Mtg	Complete
	Issue statement		February	Complete
Establish a standing manager's meeting and develop a formal, collaborative process for policy development and roll-out	 Steven Diaz to introduce himself to EH managers and CHS administrators. 			In Progress
	Next Steps TBD at May EHCIB Mtg.			

Goal	Activities	Individual(s) Responsible	Timeline (tentative)	Notes/Status
Establish a common understanding of a quality FPLS program and develop corresponding metrics	 Identify existing definitions and metrics of a quality FPLS program (local, state, national, etc.) 	All	Feb-Mar	In progress
	 Get constituent input – how do you/would you define/measure a quality FPLS program? 	All	Feb-Mar	In progress
	• Conduct "RBA" performance measure exercise – <i>How much, How well, Is anyone better off?</i>		Mar EHCIB Mtg	Complete
	 Adopt existing and/or develop definition/metrics for MN 		Mar-Jul	
	 Vet materials with EH program leadership and staff (including MDH) 		Jul-Sept	
	Make modifications based on vetting		Sept-Nov	
	Adopt the new definition/metrics and develop a plan for incorporating into MN's FPLS programs		Nov EHCIB Mtg	
Clarify and improve EH communication channels	Map existing communication channels		February	Complete
	 Identify gaps in existing communication channels 		March EHCIB Meeting	
	 Mutually agree on ways improving existing communication channels and/or the implementation of new communication channels 		May EHCIB meeting	
Ensure Board effectiveness and accountability	 Communicate with and seek input from constituents 	All Members	Ongoing	In Progress
	 Identify board performance measures and collect baseline data 	TBD	TBD	

Goal	Activities	Individual(s) Responsible	Timeline (tentative)	Notes/Status
	 Conduct post-meeting evaluations 	OPI	Ongoing	In Progress
	 Conduct an annual of board member's satisfaction with board meetings/progress 	OPI	December 2015	
	 Produce meeting take-home points and maintain website 	OPI	Ongoing	In Progress
	Maintain a list of Board accomplishments	Co-Chairs	Quarterly	
	Provide quarterly updates to LPHA	Dawn	Qtr 1 – 1/28 Qtr 2 – 4/16 Qtr 3 – 8/20 Qtr 4 – 11/19	In Progress - General Membership mtgs in Jan, Apr, Jun, Aug, & Oct
	Provide quarterly updates to SCHSAC	Dawn/Bill	March 20 th June 19 th Oct 7 th Dec 11 th	In Progress - Written update included in SCHSAC quarterly meeting materials
	Provide quarterly updates to MDH Executive Leadership Team	Tom	Qtr 1 Qtr 2 Qtr 3 Qtr 4	In Progress
	Provide updates to the EH Mangers group	Jeff, John, Dan	TBD	In Progress