

## Quality Framework Steering Team Meeting Agenda

*Date/Time:* July 2, 2018; 9:00 a.m. – 12:00 p.m. Central Time

*Location:* HIWAY Federal Credit Union, 840 Westminster Street, St. Paul, MN 55130

*Telephone:* 1-888-742-5095; 933-209-2697

- I. **Welcome** (15 minutes)
- II. **Stakeholder feedback** (55 minutes)
- III. **Alignment check: Revisit foundational questions** (15 minutes)
- IV. **Framework discussion: Stewardship** (60 minutes)
- V. **Where do we go from here?** (20 minutes)
  - a. Survey
  - b. Future Steering Team meetings
- VI. **Next Steps** (5 minutes)
  - a. Round the table check-in
  - b. Next meeting
  - c. Homework
- VII. **Public Comment** (10 minutes)
- VIII. **Adjourn**



## Quality Framework

Steering Team Meeting #5

July 2, 2018

# Agenda



- Welcome
- Stakeholder feedback
- Alignment check
- Framework discussion
- Where do we go from here?
- Next steps
- Public comment
- Adjourn

# Goals for today's meeting



1. Share themes from **stakeholder interviews**
2. Revisit **initial questions** and assess alignment with framework design
3. Discuss the how and who of **framework stewardship**

# Project goals and legislative charge

## Project goals

The framework is intended to become guidance to the broader community that:

Articulates the **values** of statewide quality measurement across the spectrum of stakeholders

Includes **guiding principles** for a system of health quality improvement and measurement

Responds to the **legislatively-established criteria**

Establishes principles for **ongoing framework evaluation, maintenance, and updates**

## Legislative charge

Develop a framework in collaboration with a broad group of stakeholders that:

Articulates statewide **quality improvement goals**

Fosters **alignment** with other measurement efforts

Identifies the most **important elements** for assessing the quality of care

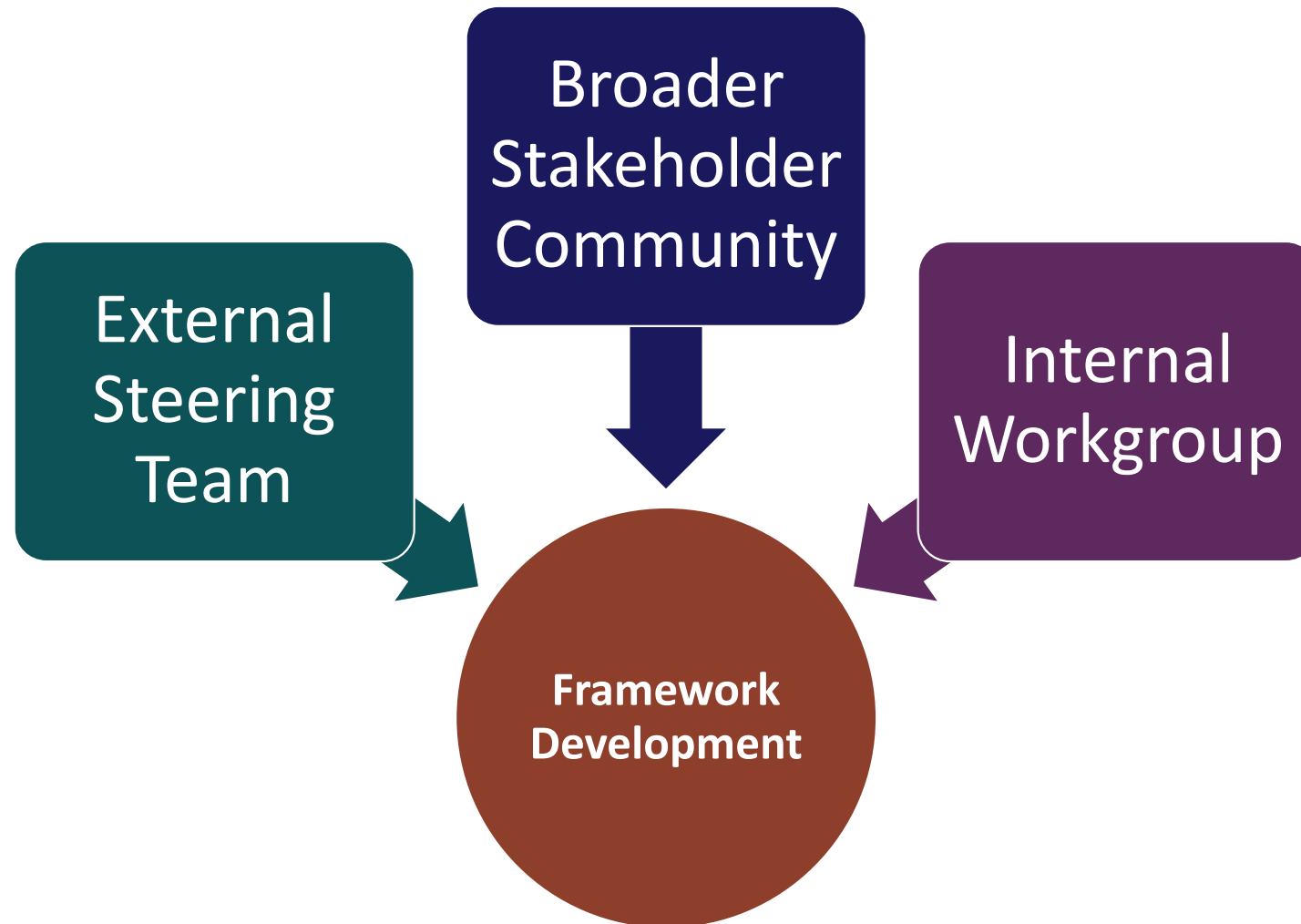
Ensures **clinical relevance** and

Defines the **roles** of stakeholders

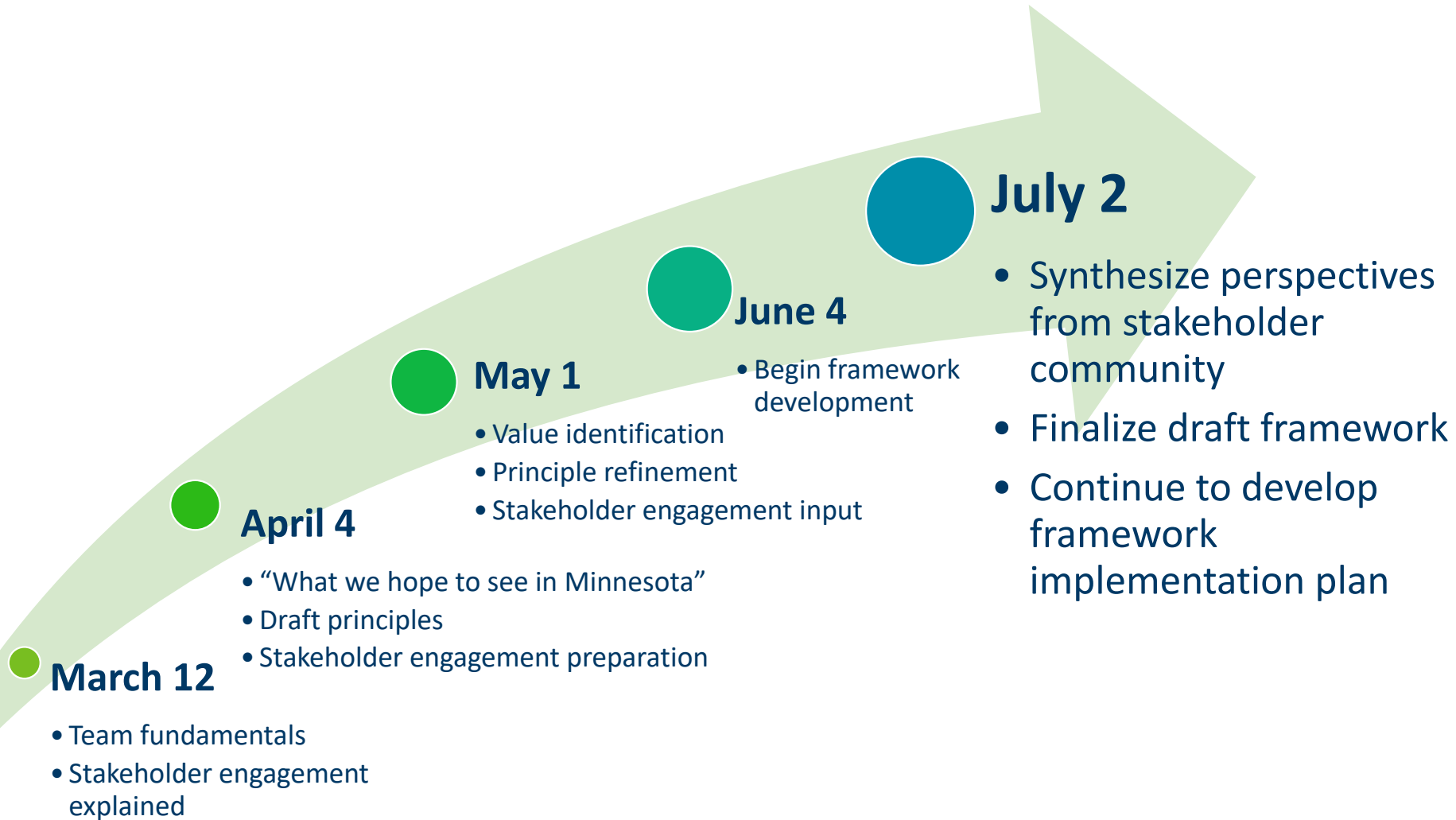
# Steering Team role

- ★ Assist with the identification, articulation, and prioritization of **framework objectives**;
  - Advise on the **key topics and questions** to use in outreach with a broader stakeholder audience;
  - Think through the right perspective/people include in the **stakeholder consultation**;
- ★ **Synthesize input from the broader stakeholder community** to contextualize and articulate themes and recommendations, and help build a roadmap, if necessary, towards a Minnesota quality framework; and
- ★ Discuss ideas for **ongoing framework evaluation, maintenance, and updates**

# Stakeholder input



# Framework development arc



## September 6

- Make final values, principles, and framework adjustments based on public comment
- Finalize implementation roadmap



# Meeting #4 summary



# Interviews

- **Providers including those serving socioeconomically complex patient populations**

- Critical Access Hospitals convened by the Minnesota Hospital Association
- Health Care Homes Measurement and Evaluation Workgroup
- Minnesota Academy of Family Physicians
- Minnesota Medical Association's Physician-Consensus Measures of Performance to Advance Quality and Safety Work Group
- Safety Net Coalition membership

- **Health plan companies**

- Minnesota Council of Health Plans membership

- **Health care purchasers**

- Minnesota Business Partnership
- Minnesota Chamber of Commerce
- Minnesota Health Action Group membership

- **Quality improvement and measurement organizations**

- Institute for Clinical Systems Improvement
- MN Community Measurement
- Stratis Health

# Interviews (continued)

- **Consumer, community and advocacy organizations representing diverse communities and patients**

- American Cancer Society
- American Lung Association of the Upper Midwest
- ClearWAY
- Minnesota Board on Aging
- Minnesota Council on Disabilities
- Community leaders convened by SoLaHmo
- Health equity champions convened by Voices for Racial Justice
- MDH Health Equity Advisory and Leadership (HEAL) Council subgroup

- **Public health**

- Regional Local Public Health Association chairs
- Statewide Health Improvement Partnership Evaluation Advisory Group subgroup

# Internal workgroup

- Department of Health

- Centers for Health Equity and Community Health
- Community and Family Health
- Health Care Homes
- Health Promotion and Chronic Disease
- Health Regulation Division
- Office of Health Information Technology
- Office of Statewide Health Improvement Initiatives

- Department of Human Services

- Integrated Health Partnerships (IHP)

- Management and Budget

- State Employee Group Insurance Program

# Reflective questions

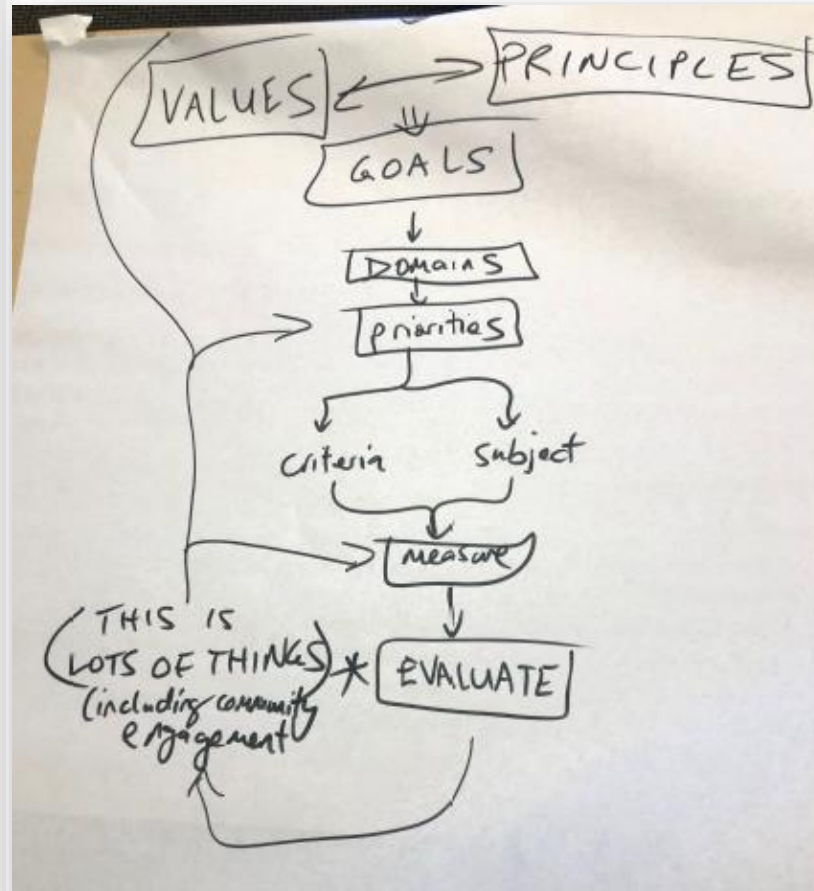
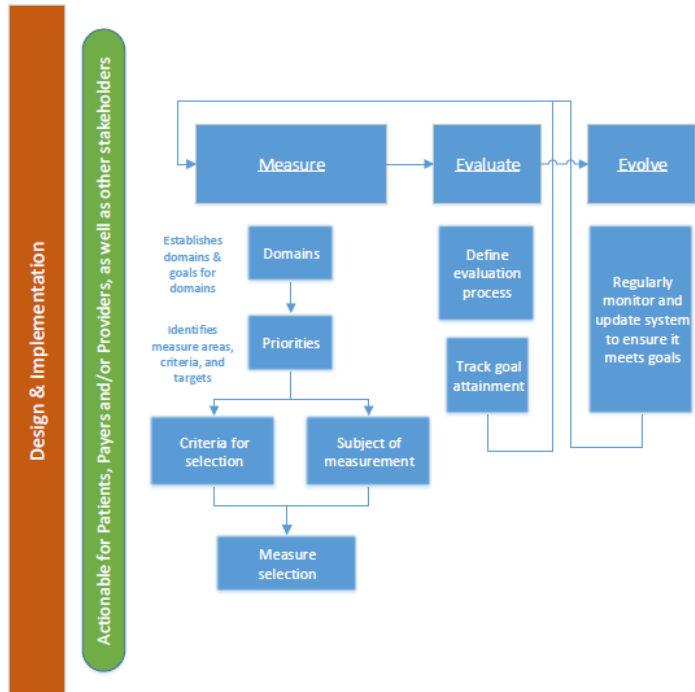
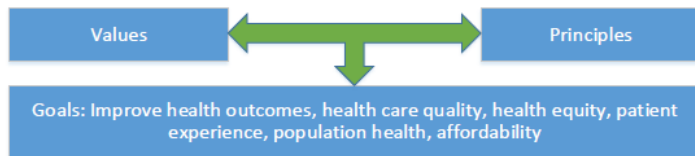
- **What stood out to you most from the preliminary findings?**
- What surprises or puzzles you?
- What lingering questions do you have?

# Interpretive questions

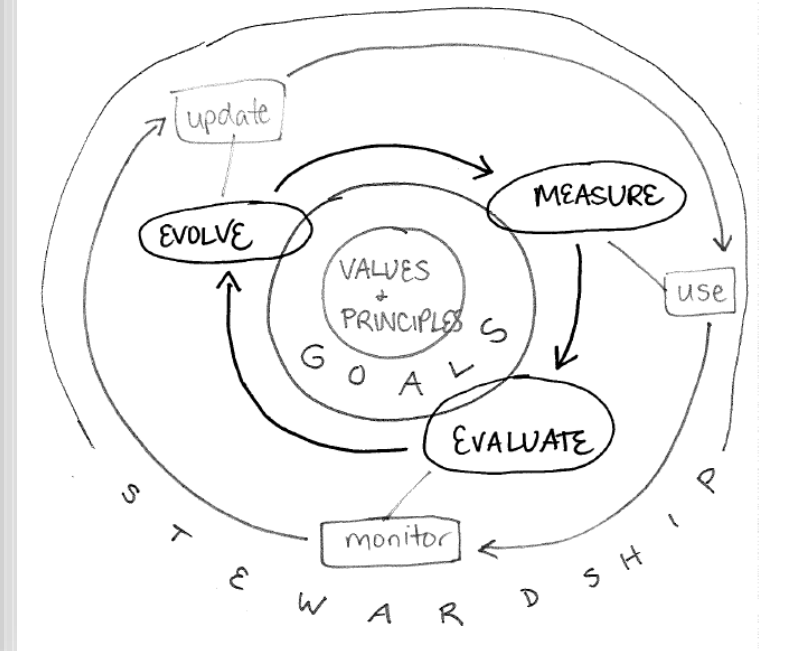
- How do these conversations inform the direction of framework development?
- How does what we've learned from stakeholder conversations give us more certainty about next steps?
- **What conclusions can we draw from this information?  
What do those conclusions mean for framework development?**

# Framework diagram

## A QUALITY MEASUREMENT FRAMEWORK FOR MN: A CONCEPTUAL DRAFT (May 2018)



## Quality Measurement Framework Conceptual Draft (6/26/18)



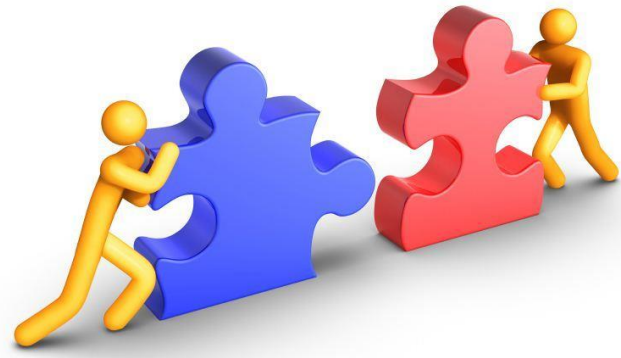
# Initial questions

1. Should quality measures be linked to **quality improvement goals, population health goals, health equity goals, cost reduction, disease burden**?
2. Should all statewide measures be used in quality improvement, public reporting, and pay-for-performance, or are **different measures better suited to different functions**?
3. How do we measure **other settings or across settings** along the care continuum?
4. How can we **increase the efficiency** of quality measure reporting?
5. How does **Minnesota continue to be a leader** and **innovate** in quality measurement?
6. How do we **align** with other measurement strategies without being **duplicative or redundant** or going backwards, and maintain a system that is relevant for Minnesota?
7. What do we all need to know to be part of **health quality improvement** and the **delivery of high quality care**?
8. How do we know whether the **system is working**?
9. Can/should the system do more to help us understand **where and how improvement happens**?
10. **Who should be part of the process** of determining which measures “matter” or are most important?



# Alignment check

- Do the values, principles, and other framework elements that the Steering Team has developed thus far offer the potential to answer these questions?
- Are these questions still valid? Have any new questions emerged?



# Framework discussion

- What role or function does the community need from whomever is stewarding this emerging framework?
- Looking at the framework diagram, how can stewardship be interpreted in terms of characteristics and/or specific functions?
- What are the keys to success? To whom will stewards be accountable and how?

# Where do we go from here?

- Survey
  - What survey questions could MDH pose to the public to inform any gaps or questions that we want to close-up in regards to framework development?
- Future meetings
  - Should we try to meet in August to review and discuss an outline of the report to the Legislature?



# Next steps



## Stakeholder Panel Webinar

- Mid-July



## Next Meeting

- September 6, 9:30-12:30 at HIWAY Federal Credit Union

# Homework



# Public comment



# Adjourn

