DEPARTMENT OF HEALTH

MLS Laboratory Update: MDH Public Health Laboratory Holiday Schedule

December 16, 2022

Purpose of this Message:

To provide you with important information about the Minnesota Department of Health Public Health Laboratory's (MDH-PHL) Holiday Schedule as well as to provide the FedEx and UPS holiday schedules for facilities that utilize these carriers to send samples to MDH-PHL.

Action Item:

Please review the following information.

Holiday Schedule for Specimen Delivery and Testing at MDH-PHL:

Saturday, December 24 (Christmas Eve): Newborn Screening staff will be performing regular testing, the dock will be open to accept deliveries from 8-12.

Sunday, December 25 (Christmas Day): MDH-PHL is closed – No staff available to accept deliveries, no testing performed.

Monday, December 26 (Observed holiday): MDH-PHL is closed – No staff available to accept deliveries, no testing performed.

Saturday, December 31 (New Year's Eve): Newborn Screening staff will be performing regular testing, the dock will be open to accept deliveries from 8-12.

Sunday, January 1 (New Year's Day): MDH-PHL is closed – No staff available to accept deliveries, no testing performed.

Monday, January 2 (Observed holiday): MDH-PHL is closed – No staff available to accept deliveries, no testing performed.

The Newborn Screening on-call genetic counselor will be available at 651-201-3548 throughout the holidays.

The Infectious Disease on-call line (612-282-3723) will be answered 24/7 throughout the holidays for emergency testing.

Please review the FedEx and UPS schedules carefully to avoid any unnecessary testing delays. Both carriers have modified schedules surrounding both holidays and your facility may need to contact the carrier in advance to schedule a pick-up. **FedEx Information:** Facilities that rely on FedEx to send samples to MDH (or other laboratories) please be sure to review the FedEx holiday schedule (https://www.fedex.com/en-us/holiday/last-days-to-ship.html). There will be no pickup or delivery of samples on Christmas Day or New Year's Day.

<u>UPS Information</u>: Facilities that rely on UPS to send samples to MDH (or other laboratories) please be sure to review the <u>UPS holiday schedule</u>

(https://www.ups.com/us/en/support/shipping-support/shipping-services/holiday-shipping-schedule.page)

UPS Air pick-up will only be available on Saturday, December 24 if it has been prearranged by Wednesday, December 21. There will be no pick-up or delivery on Christmas Day (12/25) or the observed holiday (12/26).

UPS Air pick-up will only be available on Saturday, December 31 if it has been prearranged by Thursday, December 29. There will be no pick-up or delivery on New Year's Day (1/1) or the observed holiday (1/2).

Wishing you a happy and healthy holiday season from all of us at MDH-PHL!

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To obtain this information in a different format, call: 651-201-5200.