

Rec'd 8/27/2019 @ 3:22 PM

MANAGED CARE SYSTEMS
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Request for Waiver

Plan Year: 2020

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Reason Code 4: Network Structure*
PreferredOne Insurance Company	Horizon	MNN007	<select one>
Name	Title	Date	Reason Code 4: Enrollees in Network*
Kristopher Klingler	Director, Provider Relations	5/21/2019	

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Not Covered*
Chemical Dependency Outpatient	Beltrami, Cook, Kittson, Koochiching, Lake Of The Woods, St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with internet searches & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne has been able to locate Chemical Dependency Services Inpatient providers that cover some of these counties that we are requesting a waiver for, but not any providers who specifically provide Chemical Dependency Services Outpatient. Specifically, we are aware of Northland Recovery Pineview Center - International Falls, MN, which is a contracted provider with PreferredOne. However, per this provider's website that clinic that would cover our network gaps in Koochiching, Lake of the Woods, & St. Louis counties is residential treatment, not outpatient. For Cook county we are unable to locate any commercial insurance plan servicing providers for this specialty. Each of the counties that this waiver is in request for has a Chemical Dependency Outpatient facility whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the county. Should a provider of this specialty introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.		

<p>Chemical Dependency Inpatient</p>	<p><i>Beltrami, Clearwater, Cook, Hubbard, Kittson, Koochiching, Lake, Lake Of The Woods, Mahnomen, Marshall, Pennington, Polk, Roseau, St. Louis</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with internet searches & inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any Chemical Dependency Services Inpatient providers within these network gaps. For instance, the only Lake County provider we're able to locate that provides this specialty service has a corrective order in place as of 2016 so, following our internal contracting processes, PreferredOne would not be able to offer a provider agreement to that facility at this time. Each of the counties that this waiver is in request for has a Chemical Dependency Inpatient facility whose radius reaches into the counties, with the exception of Cook county, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the county. Should a provider of this specialty introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
<p>General Hospital facilities</p>	<p><i>Aitkin, Beltrami, Cass, Clearwater, Cook, Itasca, Kittson, Koochiching, Lake, Lake Of The Woods, Marshall, Roseau, St. Louis</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional General Hospital facilities in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has a General Hospital facility whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a facility introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		

<p>Mental health providers</p>	<p>Beltrami, Clearwater, Cook, Kittson, Koochiching, Lake, Lake Of The Woods, Marshall, Roseau, St. Louis</p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Mental Health providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Mental Health providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
<p>Pediatric Dental Care</p>	<p>Beltrami, Cook, Kittson, Koochiching, Lake, Lake Of The Woods, Marshall, Roseau</p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Dental Care providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Dental Care providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		

<p><i>Pediatric Services Providers</i></p>	<p><i>Beltrami, Cook, Itasca, Kittson, Koochiching, Lake, Lake Of The Woods, Marshall, Roseau, St. Louis, Traverse</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Services providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Services providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
<p><i>Pediatric Specialty Providers</i></p>	<p><i>Beltrami, Cook, Koochiching, Lake, Lake Of The Woods, Roseau, St. Louis</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pediatric Specialty providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pediatric Specialty providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		

<p>Primary Care providers</p>	<p>Beltrami, Cook, Lake, Lake Of The Woods, Marshall, St. Louis</p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Primary Care providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Primary Care providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 30 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
<p>Cardiac Surgery</p>	<p>Beltrami, Cook, Koochiching, Lake, Lake Of The Woods, Roseau, St. Louis</p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Cardiac Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Cardiac Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		

<p>Cardiovascular Disease</p>	<p>Cook</p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Cardiovascular Disease providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Cardiovascular Disease providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
<p>Colon and Rectal Surgery</p>	<p>Beltrami, Cook, Jackson, Kittson, Kochiching, Lake Of The Woods, Murray, Nobles, Pipestone, Rock, Roseau, St. Louis</p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Colon & Rectal Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Colon & Rectal Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		

<p style="text-align: center;"><i>Dermatology</i></p>	<p style="text-align: center;"><i>Cook, Koochiching, Lake, Lake Of The Woods, St. Louis</i></p>	<p style="text-align: center;">1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Dermatology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Dermatology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
<p style="text-align: center;"><i>Endocrinology</i></p>	<p style="text-align: center;"><i>Beltrami, Big Stone, Cook, Kittson, Koochiching, Lake, Lake Of The Woods, St. Louis, Traverse</i></p>	<p style="text-align: center;">1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Endocrinology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Endocrinology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		

<p style="text-align: center;"><i>Gastroenterology</i></p>	<p style="text-align: center;"><i>Cook</i></p>	<p style="text-align: center;">1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Gastroenterology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Gastroenterology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
<p style="text-align: center;"><i>Nephrology</i></p>	<p style="text-align: center;"><i>Cook,Lake,St.Louis</i></p>	<p style="text-align: center;">1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Nephrology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Nephrology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		

<p><i>Neurology and Neurological Surgery</i></p>	<p><i>Cook, Lake</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Neurology & Neurological Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Neurology & Neurological Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
<p><i>Obstetrics and Gynecology</i></p>	<p><i>Cook</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Obstetrics & Gynecology physicians in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Obstetrics & Gynecology physicians whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		

<p style="text-align: center;"><i>Oncology</i></p>	<p style="text-align: center;"><i>Beltrami, Cook, Koochiching, Lake, Lake Of The Woods, St. Louis</i></p>	<p style="text-align: center;">1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Oncology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Oncology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
<p style="text-align: center;"><i>Ophthalmology</i></p>	<p style="text-align: center;"><i>Cook, Lake</i></p>	<p style="text-align: center;">1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Ophthalmology providers in these counties that would be able to satisfy these network gaps. We also identify similar network gaps for this specialty in our Complete network, which is representative of our full provider network. Each of the counties that this waiver is in request for has Ophthalmology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		

<p><i>Orthopedic Surgery</i></p>	<p><i>Cook</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Orthopedic Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Orthopedic Surgery providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
<p><i>Otolaryngology</i></p>	<p><i>Cook</i></p>	<p>1</p>	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Otolaryngology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Otolaryngology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		

Physical Medicine and Rehabilitation and Occupational Medicine	Cook, Kittson, Lake Of The Woods, Roseau	1	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Physical Medicine & Rehabilitation & Occupational Medicine providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Physical Medicine & Rehabilitation & Occupational Medicine providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
Pulmonary Disease	Cook	1	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Pulmonary Disease providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Pulmonary Disease providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		

Please use additional sheet if needed

***Only for Reason Code 4, Network Structure, Enrollees in Network, Affected Enrollees, and Percent Not Covered only needed if reason code is 4 and provider type is Primary Care, Pediatric Services Providers (Primary Care), General Hospital and Mental Health.**

As part of this waiver request for all reason codes, a carrier must demonstrate with specific data that the geographic access standards cannot be met in a particular service area or part of a service area and also state what steps were and will be taken to address the network inadequacy (MN Statutes § 62K.10, subdivision 5).

Reason Codes:

- Carrier has conducted a good faith search for providers and determined that there are no providers physically present in the service area of the type requested in the waiver. MDH will not grant a waiver for this reason code unless the carrier demonstrates, with specific information, that there are no providers physically present in the part(s) of the service area for which the waiver is sought. Specific information may include provider directories and sources consulted, physical geography that affects the location of providers, or other information that affects the availability and location of providers. Telemedicine may be used as a means to provide access when there are no providers physically present to meet the standard. The carrier should describe how it will assess the availability of providers who begin practice in the service area where the standard cannot currently be met. State what steps will be taken to address the network inadequacy.
- Provider does not meet carrier's credentialing requirements. Carrier must cite the reason(s) provider does not meet carrier's credentialing requirements. State what steps were and will be taken to address the network inadequacy.
- Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

State what steps were and will be taken to address the network inadequacy.

4. For all Reason Code 4, you must state the following information:

- a. Specify the network structure: ACO or Narrow Network. (In Section 1 above.)
- b. State the total number of estimated enrollees in the network as of the submission date of waiver. (In section 1 above.)
- c. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design.
- d. State how access will be provided for this provider type for the enrollees of the affected county.

Additionally, for Reason Code 4, only for **Primary Care, Pediatric Services Providers [Primary Care], General Hospital and Mental Health provider types**, you must select only one county per line. See the Provider Network Adequacy Instruction for further direction. If the carrier would like to request a waiver for an additional county for the same provider type, they will need to add an additional line to allow for the specific additional information to be provided. For these same 4 provider types, the carrier must also complete the following fields:

- e. State the total number of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver.
- f. State the estimated percentage of area in that county that is not covered.

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Kristopher Klinger
PreferredOne Insurance Company, Director Provider Relations 5/27/2019
Name, Company, Title Date Attestation Signed



Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Not Covered*
Radiology and Nuclear Medicine	Cook,Lake,Roseau	1	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Radiology & Nuclear Medicine providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Radiology & Nuclear Medicine providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.		
Reconstructive Surgery	Becker,Beltrami,Clearwater,Cook,Hubbard,Koochiching,Lake,Lake Of The Woods,Pennington,Polk,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Reconstructive Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Reconstructive Surgery providers whose radius reaches into the counties, with the exception of Cook county, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.		
Thoracic Surgery	Beltrami,Cook,Klittson,Koochiching,Lake,Lake Of The Woods,Roseau,St. Louis	1	Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Thoracic Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Thoracic Surgery providers whose radius reaches into the counties, with the exception of Cook county, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.		

Urology	Cook	1	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Urology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Urology providers whose radius reaches into the counties, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
Vascular Surgery	Cook,Koochiching,Lake,St. Louis	1	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Vascular Surgery providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Vascular Surgery providers whose radius reaches into the counties, with the exception of Houston county, but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
Allergy, Immunology and Rheumatology	Kittson	1	<p>Upon review of the current PreferredOne provider network through our provider mapping tool, coupled with inquiries to our existing provider community as to who they would refer these specialty services to, PreferredOne is not aware of any additional Allergy, Immunology & Rheumatology providers in these counties that would be able to satisfy these network gaps. Each of the counties that this waiver is in request for has Allergy, Immunology & Rheumatology providers whose radius reaches into the counties but not all portions of these counties are fully covered by the 60 mile radius requirement due to both the varied geography of the service area & the lack of provider presence in the counties. Please be aware that many of the counties that we are requesting waivers for here are nearly completely covered by the existing provider community. Should a provider introduce a site within this network gap area after this filing PreferredOne will be open to negotiating with them if they are interested in contracting with PreferredOne. PreferredOne will also check biannually against the Quest Analytics software suite to determine if a provider of this specialty has opened within the service area gap & will attempt to contract with the provider should they be interested in contracting with PreferredOne & meet the credentialing & contracting standards & requirements PreferredOne has in place. Members are also able to access these services from providers included in the network in neighboring service area counties and/or access telemedicine services when available.</p>		
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