

RUG-IV: Who to Call for Case Mix Information?

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RUG-IV Case Mix Review Fact Sheet #2

What is Case Mix?

Minnesota Case Mix is a system that classifies residents into distinct groups, called Resource Utilization Groups (RUGs), based on the resident's condition and the care the resident received at the time of the assessment. A value is assigned to each group, which is then used to calculate the daily rate of payment.

Who should residents, or the resident's representatives, talk to when they have questions about the classification that has been assigned?

- The **nursing facility staff** are familiar with the resident and are the first source of information about the classification assigned to the resident. That might be the social worker, a nurse who works with the collection of the data (often referred to as the MDS Nurse), or the administrator.
- The staff at the **Minnesota Department of Health Case Mix Review Program** are good sources of information about the case mix system.

Note: Contact information for the Minnesota Department of Health Case Mix Review Program will be provided at the end of this fact sheet.

- Staff in the **Office of the Ombudsman for Long-Term Care** are familiar with the Minimum Data Set (MDS) assessment and the case mix system and can often help in understanding the assigned case mix classification or in requesting a reconsideration.
 - Phone: 615-431-2555 / Toll free: 1-800-657-3591

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To obtain this information in a different format, call: 651-201-4200.